NIGERIA CIVIL AVIATION AUTHORITY

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Computer-Based Test

Browser & computer requirements for candidates

Check your computer before exam day: open https://cbt.ncaapms.org/browser-requirements in the browser you will use. It tells you at once if anything must be fixed.

Recommended browser: Google Chrome or Microsoft Edge, latest version.

1. Supported browsers and minimum versions

Browser	Minimum version	Computers	Download / update
Google Chrome	111 (March 2023)	Windows, macOS, Linux, ChromeOS	www.google.com/chrome/
Microsoft Edge	111 (March 2023)	Windows, macOS	www.microsoft.com/edge
Mozilla Firefox	111 (March 2023)	Windows, macOS, Linux	www.mozilla.org/firefox/
Apple Safari	16.4 (March 2023)	macOS	support.apple.com/en-us/102665
Opera	97 (March 2023)	Windows, macOS	www.opera.com/

Not supported: Internet Explorer, browsers older than the versions above, and any browser on a mobile phone. To see your version, open the browser menu and choose Help > About (Chrome, Edge, Firefox) or Safari > About Safari. If the exam shows "Please update your browser", update it and restart it.

2. What you need

1. Desktop or laptop computer

Windows 10 or later, macOS 12 or later, or a recent Linux/ChromeOS. Phones are not supported; the screen must be at least 1024 pixels wide.

2. Working webcam

Built-in or USB. Allow camera access when the browser asks. Do not cover it: photos and short silent video clips are taken during the exam.

3. Full-screen mode

The exam runs in full screen. Leaving full screen or switching to another window is recorded.

4. Stable internet

At least 1 Mbit/s. Answers are saved as you go; if the connection drops, reconnect and resume: the clock keeps running.

5. Secure connection

Open the exam only at the official https:// address. Camera access is blocked on insecure pages.

6. Cookies and JavaScript on

Needed to sign in and to save answers. Turn off ad blockers or extensions that block the exam site.

7. Power and quiet

Plug in the charger, close other programs and browser tabs, and sit in a well-lit room facing the camera.

3. Before exam day

[ ] Sign in with your candidate number and one-time password, then set your own password.

[ ] Upload a clear passport photo in "Profile & ID". You cannot start an exam without one.

[ ] Upload your National Identity card or NIN slip (and any other document you were asked for) under "My documents".

[ ] Open the browser requirements page on the computer you will use and fix anything shown in red.

[ ] Test your webcam: allow camera access when the browser asks, and make sure your face is well lit.

4. During the exam

- The exam opens in full screen with your camera on. Stay in the exam window until you submit.
- Photos and a few short, silent video clips are taken at random moments. Examiners compare them with your passport photo and ID.
- Switching tabs or windows, leaving full screen, covering the camera, copying and pasting are blocked or recorded.
- A quiet bar appears 5 minutes before the end and turns red in the last minute. Answers are saved as you go and submitted automatically when time runs out.
- If your computer or connection fails, sign in again on the same exam: your saved answers come back, but the clock keeps running.

5. If something goes wrong

Problem	What to do
"Camera blocked" or no picture	Click the camera icon in the address bar, choose Allow, and reload. Close other apps that use the camera (Zoom, Teams).
"Please update your browser"	Update the browser (Help > About usually updates it), restart it and sign in again.
Full screen will not open	Click "Enter full screen" again; do not use the browser inside another program. Try Chrome or Edge.
Lost connection	Reconnect and reload the page. Your answers are kept; the timer does not stop.
Anything else	Tell the invigilator or the NCAA examination office straight away.